



ISO Standard:	ISO 9001:2015		RECORD DOCUMENT	Diverse Sale Department
Prepared By:	V Mpamba			
Document No.:	VDS-DSD-REC-016	Rev: 008		
Date:	February 2026			
Approved by:	Chantel Von Benecke			
Pages:	Page 1 of 4			
Subject:	Liability and Exclusions for Vehicle Delivery Services - Website			

Liability Conditions & Exclusions for Vehicle Delivery Services, A Division of Onelogix (Pty) LTD

Please initial / tick all the blocks next to the paragraphs

All vehicles are transported in Terms of the Standard VDS Terms & Conditions of Carriage of Goods by Road, a copy of which is available on request (info@vdsgroup.co.za) or on our website at www.onelogix.co.za

1. Private Clients:

a.) Vehicles for private clients are not covered at all and are therefore transported strictly “Uninsured at Own Risk” and a risk disclaimer needs to be signed prior to the transportation of said vehicle taking place. It is advisable to arrange private insurance through an insurer of your choice

2. New Vehicles and Demo / Pre-owned Vehicles (Dealers) 5 years and younger:

a.) New vehicles for dealerships will be covered by VDS insurers up to the value of R1 000 000.00 (One million rand) per vehicle, however, stone chip damage to any part of the vehicle is excluded from Carrier Liability Cover. Front windscreen, rear glass and side windows will not be covered

Additional cover for amounts in excess of R1 000 000.00 (One million rand) must be negotiated and an additional liability charge will be payable for such additional liability cover. Unfortunately, no insurance can be offered to vehicles over R2 500 000.00 (Two million five hundred thousand rand) Any vehicles exceeding this amount can be transported, but at own risk

b.) In the event of a claim, the liability value will be strictly limited to “Dealer billing price” and not the retail / market price of the vehicle/s

c.) VDS and their Insurers reserve as the right at their discretion to decline on any insurance cover for classic / exotic / luxury / sports vehicles or any other vehicle whatsoever

d.) Special Perils, meaning: storm; wind; water; hail; snow or any other natural disasters; impact by aircraft and other aerial devices and articles or parts dropped therefrom; impact by animals; trees; aerials or satellite dishes; riots and public unrest, will not be insured whilst in transit or while staged at any VDS Depot

e.) A Dealer certificate may be requested to qualify for the insurance terms

3. Demo / Pre-owned Vehicles (Dealers) Vehicles in excess of 5 years:

a.) No claims will be accepted for stone chip damage, minor scratches and dents. Front windscreen, rear glass and side windows will not be covered

b.) In the event of a claim, the liability value will be strictly limited to “Dealer billing price” and not the retail / market price of the vehicle/s



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- c.) VDS and their Insurers reserve as the right at their discretion to decline on any insurance cover for classic / exotic / luxury / sports vehicles or any other vehicle whatsoever
- d.) Special Perils, meaning: storm; wind; water; hail; snow or any other natural disasters; impact by aircraft and other aerial devices and articles or parts dropped therefrom; impact by animals; trees; aerials or satellite dishes; riots and public unrest, will not be insured whilst in transit or while staged at any VDS Depot
- e.) A dealer certificate may be requested to qualify for the insurance terms

4. General Conditions:

- a.) All delivery prices quoted are exclusive of VAT (Value Added Tax as prescribed by South African tax legislation)
- b.) VDS shall not be liable for any direct or consequential loss caused by the rendering or failure to render any service in terms hereof
- c.) Vehicles on certain routes will need to be bubble wrapped on certain panels depending on the load position on the carrier. The Dealer / client will be liable for the associated cost of such protective material. The protective material is however not a guarantee that the vehicle may none the less suffer damage whilst in transit. Bubble wrapping will only be applied if absolutely necessary and at all times at VDS's discretion. VDS will not accept requests from the client to wrap vehicles
- d.) In certain instances, there is the possibility that a glue residue from the tape used for the bubble wrapping is left on the vehicle's paint. It is agreed that VDS will in no way be liable for the removal of such residue and the cost to remove such residue will rest with the Dealer / private client
- e.) Please note NO vehicle will be accepted with the reserve light on
- f.) Direct delivery is not always possible. There are certain routes where vehicles will be offloaded in VDS depots for further consolidation
- g.) VDS reserves the right to decline a request to transport vehicles older than 25 years (reckoned from the first registration on the vehicle's registration certificate) on a discretionary basis
- h.) Non-runners and accident damaged vehicles will not be accepted for transportation
- i.) VDS will not accept liability for any gifts placed inside a vehicle, we do request that these be removed prior to collection of your vehicle
- j.) No cover on loose items / private items left in the vehicle
- k.) Should a vehicle not be collected within a week of delivery at the depot, a storage fee of R50.00 per day will be charged
- l.) Claims for electrical / mechanical defects / failures are specifically excluded

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- m.) Please be aware that the ID card or driver's license of the person entering our site may be scanned on arrival at any of our depots. This is to adhere to Health & Safety Protocols as it will allow us to have record of all persons on site in the unlikely event of an emergency / disaster. This will also assist to safeguard the movement of your vehicle as we want to be sure we are handing the vehicle over to the correct person. Please be assured that this data is stored securely and only for the duration of your agreement with VDS
- n.) A cancellation fee will be charged, in the event of a movement being cancelled 24 hours after instruction to move the vehicle was given
- o.) Cash Payments: In the event that the customer does not pay the full amount owing, or part thereof, to VDS, the Customer consents to VDS proceeding with the listing of the Customer as a defaulter with any credit bureau, and / or proceeding with further legal action for the recovery of such amounts. The Customer consents to VDS accessing its credit information with any and all credit bureaus whether withing the territory of South Africa or internationally. The Customer further consents to VDS requesting information regarding the Customers conduct of its accounts available to any of the recognized credit bureaus in South Africa.
- Interest will be charged from date of default by the Customer at the rate of 2% per month.
 Legal costs will be for the Customers account and will be charged on attorney and client scale.

All damage claims must be lodged as per the VDS "Claims Procedure" (Available upon request via email: info@vdsgroup.co.za) to be reported to the VDS claims division within 24 hours after delivery and no claims will be entertained if the damages / missing items were not endorsed by a duly authorised representative of VDS at the time of delivery on the VDS Delivery Note



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POPIA COMPLIANCE

Rest assured that your information and personal details are safe with OneLogix (Pty) Ltd.

Please visit our website to read our Privacy Notice and to see how we comply with The Protection of Personal Information Act (also known as POPIA). This includes what information we collect from you, why we collect it, how we collect it and what it is used for.

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I / we acknowledge and accept the abovementioned conditions and confirm that I/we are duly authorised to bind the company / entity on whose behalf we sign to the terms hereof

Name in full: _____

Client signature: _____

Date: _____