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**ONELOGIX GROUP POPIA PRIVACY NOTICE**

The Onelogix Group ‘s privacy notice in conjunction with our Group POPI policy aims among other things to inform you about how the various Divisions and Subsidiaries within the Group undertake to keep your personal information secure.

We will not make your information available to third parties and will only process your personal information as envisaged by the Protection of Personal Information Act. This privacy notice describes the types of information that we may process as well as the purposes for which we use personal information and circumstances in which we may share your information as contained within the Protection of Personal Information Act (POPIA) and Onelogix Group POPI policy.

The Onelogix Group is a transport and logistics Company with a footprint both in South Africa and cross border.

The Onelogix Group will process your personal information strictly in accordance with the provisions of the Protection of Personal Information Act.

**Personal Information will be processed for the following reasons:**

Considering the provisions of the Protection of Personal Information Act (POPIA), the legal processing of your personal information will be with due cognizance of:

1. The data subject or competent person where the data subject is a child has provided consent as envisaged by the Act.
2. Where the processing of personal information is necessary for achieving a specific goal for purposes contractual performance to which the data subject is a party.
3. The processing complies with all obligations as imposed by law.
4. The processing of personal information subject to the conditions for legal processing protects the legitimate interest of the data subject.
5. The processing of personal information is required for proper performance of law and in public interest.
6. The processing is necessary for achieving a legitimate interest (specific purpose) of the business or a third party (further processing) to whom the information is supplied.
7. Consent
8. Public interest with reference to historical, statistical or research purposes that serves public interest with safeguards.
9. Publicly available data.
10. Regulator authorisation - where the Information Regulator can authorize processing when in the public interest with safeguards in place.

**What is personal information:**

**Personal information is data that can be used to identify you. This information includes but is not limited to:**

- Your gender as may be required for statistical purposes or by law.
- Your marital status, nationality or social origin.
- Your age, physical or mental health and well-being, disability, religion, conscience belief, culture and language.
- Your education or any medical conditions.
- Your financial information.
- Any identifying number or symbol – account number, identity and passport number.
- Your e-mail address, physical address or telephone number.
- Your location and online identifiers – internet protocol addresses or geolocations.
- Your employment history.
- Biometric information.
- Your personal opinions and views.
- Any relevant personal and or special personal information for achieving a specific goal (specific purpose) in relation to the contract and or required service as rendered by the OneLogix Group.

**There may be circumstances in which we will collect your special personal information p such information may include:**

- Race and ethnicity.
- Your health.
- Criminal behaviour relating to the alleged commission of any offence.

The processing of special personal information as envisaged by the provisions contained in the Protection of Personal Information Act will be strictly subject to your consent.

**Aim and Objective of our Privacy Notice**

To provide you with guidance on why and how we collect personal information and the dissemination and protection thereof. The privacy notice will therefore tell you:

- Why do we collect your personal information and how we may process it.
- How we share your personal information with third parties.
- How we protect your personal information.
- How long will we keep your personal information.
- To have a clear understanding of your rights with regards to your personal information.

**Why do we process your personal information?**

For the OneLogix Group to offer you specialised transport and logistics related services, we need to process personal information about you and your business so we can:

- Assess the risk of fraud and money laundering.
- Conduct market research and client satisfaction surveys.
- Search, update or place your record at credit reference bureaus and government agencies.
- Verify your identity.
- Record and monitor any communication between you and the OneLogix Group.
- Communicate with you by mail, phone, SMS, e-mail and other electronic media.
- To provide and maintain our service to you.
- Notifying you regarding any changes.

- To provide customer care and support.
- To provide analysis or valuable information for purposes of improving our service to you.
- To detect and prevent any potential distortion in our service offering to you.

It remains your right to refuse to provide personal information, but this unreasonable refusal may limit our ability to provide the required service to you.

### **Data Transfers**

Your personal information may also be transferred to outside the Republic of South Africa in pursue of a specific business-related purpose with due cognizance of data protection legislation in other countries.

The Onelogix group will take all reasonable steps to safeguard the integrity of your personal information with due cognizance of adequate control mechanisms, including the security of your personal information.

### **Service Providers**

The Onelogix group reserves the right to engage the services of third parties to facilitate our service rendering on our behalf. These third parties are strictly subject to the Group's POPI policy regulations that protect the integrity of your personal information.

### **Children Information**

The Group does not knowingly collect personal information of anyone under the age of 18 in the absence of consent from the parent or guardian. Any personal information unintentionally collected will upon becoming aware be removed from all our databases.

### **How Personal Information is being stored?**

Your personal information will only be retained in relation to a specific purpose and in accordance with the provisions of the Protection of Personal Information Act. In relation to the Group's legal obligation on how to collect, store and use your personal information, your data protection rights include but not limited to:

- You can contact the Onelogix Group (Pty) Ltd. by sending a written request to the Information Officer: [Dawid.Joubert@onelogix.com](mailto:Dawid.Joubert@onelogix.com) or the Deputy Information Officer: [Hein.Swart@onelogix.com](mailto:Hein.Swart@onelogix.com)
- At anytime you will be able to correct and update any personal information.
- The destruction of your personal information can also be requested subject to relevant legislation and or regulations.

### **Tracking and Cookies data**

Cookies are very small text files that may be stored on your computer or mobile device when you visit a website, enable images or click on a link in an e-mail. The Onelogix group uses cookies and similar tracking technologies to track our service-related activities and to store certain information. We furthermore use cookies for statistical analysis with the data being removed from our system. Cookies therefore play a crucial role in enhancing the functionality of our website and improving your overall experience.

### **The Onelogix Group wishes to be transparent on the usage of relevant cookies and thus being managed as follows:**

- Strictly necessary cookies – These cookies are mandatory for the effective operation of our website on your device and cannot be switched off.
- Performance cookies – These cookies collect anonymous information about how you use our website and help us to improve our website performance.
- Security cookies – We use security cookies for security purposes.

At any time, you may request details of personal information which is held by the Onelogix Group or any of its Divisions and Subsidiaries under the Promotion of Access to Information Act 2 of 2000 (PAIA). The Onelogix Group's POPI and PAIA policies are furthermore available upon request. Fees to obtain a copy of personal information held are regulated by the provisions of the Promotion of Access to Information Act (PAIA).

### **Amendments to the Group's Privacy Notice**

As a result of the nature of our business and the environment we operate within the Group's privacy statement and website terms and conditions are subject to change from time to time. Unless otherwise stated, the Onelogix Group's privacy statement applies to all personal information that we have about you.

### **General**

Should you at any stage believe the Onelogix Group has collected, utilized and or processed your personal information in contravention of the provisions of the Protection of Personal Information Act, you undertake to make a first attempt to resolve any such concerns with the Onelogix Group. In the event of your concerns being unresolved, you have the right to lodge a complaint with the Information Regulator as per the details provided:

### **The Information Regulator South Africa**

Woodmead North Office Park

54 Maxwell Drive

Woodmead

Johannesburg

2191

Tel: 0800017160 / 0100235200

E-mail: [enquiries@infoeregulator.org.za](mailto:enquiries@infoeregulator.org.za) / [POPIAComplaints@infoeregulator.org.za](mailto:POPIAComplaints@infoeregulator.org.za) / [PAIAComplaints@infoeregulator.org.za](mailto:PAIAComplaints@infoeregulator.org.za)